

PREMIER PRIZM SELECTS INNOVATION GROUP'S INSURER ANALYTICS

Insurer Analytics provides clients greater insight and management of claims medical management using out-of-the-box KPIs and dashboard.

Farmington, CT – November 3, 2011 – The Innovation Group plc (Innovation Group), a global provider of business process outsourcing (BPO) and software solutions to the insurance, fleet, automotive and property industries, today announced Premier Prizm (Premier), an industry leading medical management services company, selected Insurer Analytics to strengthen the foundation of their service offering.

Premier handles medical management for many of the nation's top automobile insurance carriers. Premier will leverage Insurer Analytics to improve the company's operation and services. By utilizing Insurer Analytics' insurance-specific key performance indicators (KPIs) and also by incorporating Premier's unique KPIs, Premier will gain greater insight into each of their clients while shortening and managing the speed and responsiveness for particular remedial action initiatives. This is particularly critical for the P&C insurance industry as medical costs have significantly outpaced inflation over the last 50 years, per industry research.

"Our strategic partnership with Innovation Group, and our selection of Insurer Analytics will underpin and strengthen our business operations and deliver value to our clients," said Linda Diekmann, partner at Premier. "In evaluating a range of solutions in the market or considering building our own solution, we found Insurer Analytics significantly exceeded the capabilities of other options, offering a value proposition that will be instrumental in providing exceptional service and proactive medical claims management to our clients."

Insurer Analytics will provide the business intelligence (BI), dashboard reporting, real-time analytics and management reporting to assist in managing medical claims management for their clients. The extensive capabilities, robust data model, broad out-of-the-box reporting capabilities specific to insurance will provide real-time analysis and reporting critical for Premier's operation.

"Premier's selection of Insurer Analytics affirms the extensive flexibility and capability for companies in the P&C insurance industry," said Euan King, CEO North America Technology at Innovation Group. "Insurer Analytics will provide a foundation for growth and innovative services to Premier's clients and highlights the broad and growing demand for functionality such as that inherent to Insurer Analytics."

Insurer Analytics is a fully-configurable, open architecture insurance-specific analytics solution with advanced visualization, on-demand management information (MI), automated monitoring, web dashboard, sophisticated data engineering, over 100 out-of-the-box KPIs and reports. Designed and built for insurance, Insurer Analytics features a robust data model and capabilities that eliminate the additional time and set-up costs inherent to generic analytics solutions.

Insurer Analytics is a functionally-rich, enterprise-wide solution which has been widely recognized over the last year with a vast array of awards, including Celent's Model Insurer and the Vanguard in Insurance Practice (VIP).



About The Innovation Group plc:

The Innovation Group plc (LSE:TIG.L) is a global provider of business process outsourcing and software solutions to the insurance, fleet, automotive and property industries. Innovation Group provides contact centers, repair networks, process management, supply chain and technology operations and decision support analytics to support accident management, repair and estimation and claims management services. Innovation Group has over 800 global clients including AXA Insurance, RSA, Encompass, b, Hertz, CNA, Main Street America Group, American Modern Insurance Group, LeasePlan, The Ford Motor Company, Aviva, Toyota and Zurich. The Group processes more than 4 million claims per year with 20 per cent direct claims cost saving achieved. Innovation Group's 2,300 people are located in the United Kingdom, Australia, Belgium, Canada, France, Germany, Japan, India, Pakistan, South Africa, Spain and United States. www.innovation-group.com

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