

FIDELITY NATIONAL TITLE GROUP, LARGEST U.S. TITLE INSURER, SELECTS INNOVATION GROUP'S INSURER CLAIMS AND INSURER ANALYTICS

Selection Follows an Extensive Evaluation and In-Depth Proof of Concept (PoC)

Farmington, CT - August 3, 2011 – The Innovation Group plc (Innovation Group), a global provider of business process outsourcing (BPO) and software solutions to the insurance, fleet, automotive and property industries, is pleased to announce Fidelity National Title Group, Inc. (FNTG), the largest U.S. title insurance provider, selected Innovation Group's Insurer Claims and Insurer Analytics following an extensive evaluation process and in-depth PoC with the newly-enhanced components of Innovation Insurer. FNTG's parent company is listed on the NYSE and had approximately \$5 billion in revenues in 2010.

FNTG, issuer of approximately 37 percent of the residential and commercial title insurance policies in the U.S., selected Insurer Claims and Insurer Analytics because the solutions were flexible, functionally-robust, and easily configured to meet the unique needs of the title insurance business, providing the broadest business value and impact. At FNTG, implementation of Insurer Claims and Insurer Analytics is part of a major initiative to automate and digitize the claims process.

Insurer Claims enables automation of manual processes to improve accuracy, settlement and customer service, while Insurer Analytics provides business intelligence (BI), dashboard reporting, real-time analytics and management reporting to assist in managing the business. The extensive configuration, robust insurance data model, broad out-of-the-box BI and dashboard reporting specific to insurance will provide real-time analysis and reporting critical for the title insurance business. Innovation Group's partnership approach provides an environment of collaboration and innovation necessary for competing successfully today and in the future.

"We are honored to have Fidelity National Title Group join our growing customer base of leading innovative insurers," said Euan King, managing director of Innovation Group North America Insurer Software. "As the largest title insurer in the U.S. market, FNTG is leading this segment of the industry in leveraging Insurer Claims and Insurer Analytics to optimize their operations and raise the competitive bar. The ease and flexibility with which the solution can be configured for the unique business needs of title insurance further demonstrates the depth and power of Insurer Claims. This strategic partnership further highlights the robustness, agility, process optimization and business insight of the integrated Insurer Claims and Insurer Analytics solutions, further demonstrating the business value."

Insurer Analytics is a fully-configurable, open architecture insurance-specific analytics solution with train-of-thought analysis, advanced visualization, on demand MI, automated monitoring, web dashboard, sophisticated data engineering, over 200 out-of-the-box KPIs and over 100 reports specific to insurance. Designed and built for insurance, Insurer Analytics features an insurance data model and capabilities that eliminate the additional time and set-up costs inherent to generic analytics solutions.

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Insurer Claims is a rules-based, end-to-end claims management solution that includes first notice of loss (FNOL), damage, injury, subrogation, special investigation, litigation, fraud, supplier management, portals, analytics and wireless apps. Built on a JEE-based, SOA-certified architecture, and featuring a new UI, Insurer Claims is available under license, ASP, BPO or SaaS delivery models and priced for all tiers of insurers. Underpinning the solutions is the powerful rule of one: One data model, one rules engine, one workflow, and one configuration / administration tool set for the entire Insurer Suite.

Insurer Claims and Insurer Analytics are functionally-rich, enterprise-wide solutions which have been widely recognized over the last year with a vast array of awards, including Celent's Model Insurer, Vanguard in Insurance Practice (VIP), Novarica ACE Ranking, and an Insurance IT RAVE Award.

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About The Innovation Group plc:

The Innovation Group plc (LSE:TIG.L) is a global provider of business process outsourcing and software solutions to the insurance, fleet, automotive and property industries. Innovation Group provides contact centres, repair networks, process management, supply chain and technology operations and decision support analytics to support accident management, repair and estimation and claims management services. Innovation Group has over 800 global clients including AXA Insurance, RSA, Encompass, Esurance, Hertz, CNA, Main Street America Group, American Modern Insurance Group, LeasePlan, The Ford Motor Company, Aviva, Toyota and Zurich. The Group processes more than 4 million claims per year with 20 per cent direct claims cost saving achieved. Innovation Group's 2,300 people are located in the United Kingdom, Australia, Belgium, Canada, France, Germany, Japan, India, Pakistan, South Africa, Spain and United States. www.innovation-group.com

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